

LAW ENFORCEMENT AND THE COMMUNITY

CHAPTER 7: PARTNERSHIPS AND COLLABORATIONS

- **Partnerships:** Collaboration between police officers, community members and groups, other government agencies, nonprofits, service providers, private businesses, the media and other stakeholders.



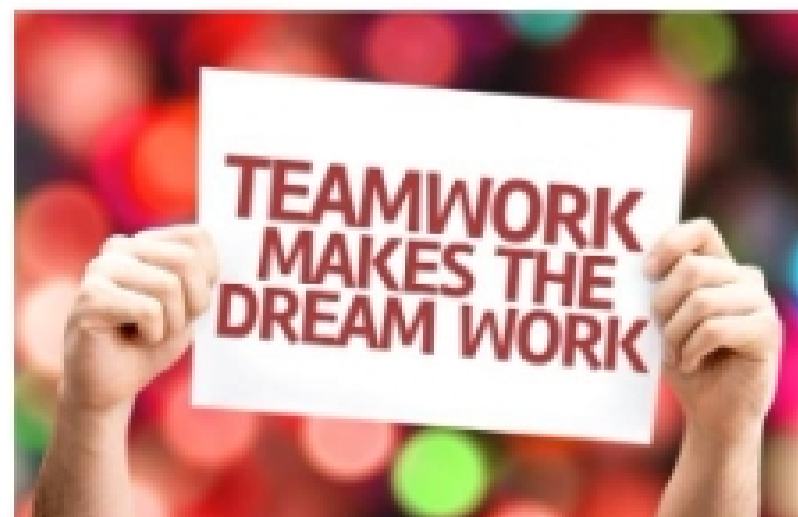
- Partnerships with many stakeholders are critical for police agencies that are serious about community policing.



- Most citizen-police interactions were **negative contacts**. People don't call the police when things are going well.

CORE COMPONENTS OF PARTNERSHIPS/COLLABORATIONS

- **Collaboration:** Number of agencies and individuals make a commitment to work together and contribute resources to get a common, long-term goal.



STAKEHOLDERS

- People who have interest in what happens in a particular situation

ACTIVE COMMUNITY INVOLVEMENT

- Community policing relies on community involvement because it helps give new dimension to crime control activities.

BUILDING TRUST

- Four dimensions of trust:

SHARED PRIORITIES



COMPETENCY



DEPENDABILITY



RESPECT



SHARED VISION AND COMMON GOALS

- Demands on police from one community can clash with the rights of another community. These conflicting interests require patrol officers to preserve the law and order, but also skillful mediators.



CHANGING BEAT AND SHIFT ASSIGNMENTS

- Officers don't get a chance to build relationships and trust needed for community policing if their assignments keep changing.

BENEFITS/CRITICISMS OF PARTNERSHIPS

- Sense of accomplishment from bettering community
- Gaining recognition and respect
- Meeting other community members
- Learning new skills
- Fulfilling obligation to contribute

Criticisms:

- Time
- Money
- Long-term cost

MAKING TIME FOR PARTNERING AND PROBLEM SOLVING: CALL MANAGEMENT

- **Call Management:** Calls are prioritized based on departments judgement about the emergency nature of the call response time, need for backup, and other local factors.
- **Call Stacking:** Process performed by a computer aided dispatch system in which nonemergency, lower priority calls are ranked and held or "stacked" so higher priorities come first.
- **Online Reporting:** Complainants reports priority five calls online.
- Calls for service and problem solving



CITIZEN POLICE ACADEMIES

- Educates the public about the nature of police work and encourages public involvement in crime prevention and problem-solving efforts, making citizens more effective in community policing.

