

LAW ENFORCEMENT AND THE COMMUNITY

CHAPTER 7: PARTNERSHIPS AND COLLABORATIONS

- **Partnerships:** Collaboration between police officers, community members and groups, other government agencies, nonprofits, service providers, private businesses, the media and other stakeholders.



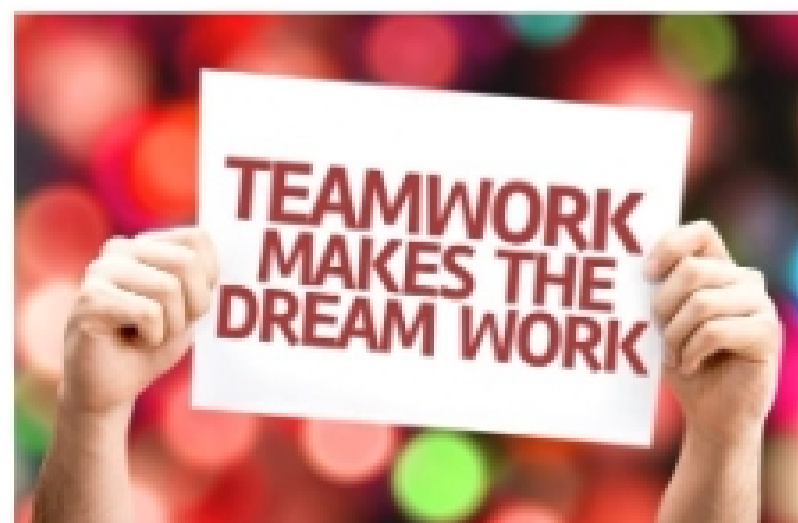
- Partnerships with many stakeholders are critical for police agencies that are serious about community policing.



- Most citizen-police interactions were **negative contacts**. People don't call the police when things are going well.

CORE COMPONENTS OF PARTNERSHIPS/COLLABORATIONS

- **Collaboration:** Number of agencies and individuals make a commitment to work together and contribute resources to get a common, long-term goal.



STAKEHOLDERS

- People who have interest in what happens in a particular situation

ACTIVE COMMUNITY INVOLVEMENT

- Community policing relies on community involvement because it helps give new dimension to crime control activities.

BUILDING TRUST

- Four dimensions of trust:

SHARED PRIORITIES



COMPETENCY



DEPENDABILITY



RESPECT



SHARED VISION AND COMMON GOALS

- Demands on police from one community can clash with the rights of another community. These **conflicting interests** require patrol officers to preserve the law and order, but also skillful mediators.



CHANGING BEAT AND SHIFT ASSIGNMENTS

- Officers don't get a chance to build relationships and trust needed for community policing if their assignments keep changing.

BENEFITS/CRITICISMS OF PARTNERSHIPS

- Sense of accomplishment from bettering community
- Gaining recognition and respect
- Meeting other community members
- Learning new skills
- Fulfilling obligation to contribute

Criticisms:

- Time
- Money
- Long-term cost

MAKING TIME FOR PARTNERING AND PROBLEM SOLVING: CALL MANAGEMENT

- **Call Management:** Calls are prioritized based on departments judgement about the emergency nature of the call response time, need for backup, and other local factors.
- **Call Stacking:** Process performed by a computer aided dispatch system in which nonemergency, lower priority calls are ranked and held or "stacked" so higher priorities come first.
- **Online Reporting:** Complainants reports priority five calls online.
- Calls for service and problem solving



CITIZEN POLICE ACADEMIES

- Educates the public about the nature of police work and encourages public involvement in crime prevention and problem-solving efforts, making citizens more effective in community policing.

