

Return Process for Sales Order Exercises

Business Process Integration – I

(ECC 6.0 – Release January 2008)

Unit 23:

Purpose of Unit

The purpose of Unit 23 is to introduce you to the return process. In this unit you will create a goods return order, receive the goods, and complete the process by transferring them back into unrestricted stock, issuing a credit and pay the customer for the goods they returned.
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Exercise 184: Create Goods Return Order

Purpose of Exercise
In this exercise you will create a return for fifty (50) Barrel Pens due to a quantity discrepancy. The process of creating a goods return order is no different from that of creating a standard sales order.

Navigation

Menu Path	Logistics □ Sales and Distribution □ Sales □ Order □ Change
Trans Code	

Enter the following information:

- Order Order # from Promotion Products, Inc
-  (Enter)
- Acknowledge Information pop-up window: "Consider the subsequent documents"

System Menu: Sales Document □ Create subsequent order

- Order type RE

Organizational Data

- Sales Organization S_ _ _
- Distribution Channel WH
- Division 01

- Select  Create with Reference

- Select  Item Selection

-  (Deselect All)

- Select Material BPEN_ _ _

- Change Open Quantity 50

- Select  Copy This will return you to the Create Returns Overview Screen

Sales Tab

- Order reason Quantity Discrepancy

Verify

- Material BPEN_ _ _

- Quantity 50

- Record the Return Order Net Value \$ _____

-  (Save)

- Record Return Order Number _____

Record the system message: