

Week 1

Quiz 1 (Chapter 1)

1. Managers do not spend all of their time managing.
 - a) True
2. Empowerment is the process of asking an individual to think, behave, take action, and control work and decision making in an organization.
 - b) False
3. There are two major functions that all successful managers perform.
 - b) False
4. The principles of management are drawn from a number of academic fields, principally, the fields of:
 - b) leadership, management, and strategy.
5. Three different types of planning used in the function of management are:
 - a) strategic, tactical, and operational.
6. Effective controlling requires the existence of plans,
 - a) since planning provides the necessary performance standards or objectives.
7. Three key managerial skills are:
 - c) conceptual, human, and technical
8. To be successful, empowerment requires:
 - c) motivated skilled workers, and managers focused on employee development and power sharing.
9. Corporate Social Responsibility (CSR) involves:
 - a) actions designed to protect and improve society.
 - b) actions designed to protect and improve the corporation's own interests.
 - c) actions to improve the inactive relationship between the corporation and its business environment.
 - d) all of the above.
10. The 4 functions of Management are:
 - c) Planning, Leading, Organizing, and Controlling
11. Only supervisors are affected by the principles of management.
 - b) False
12. Planning is a function of management that involves setting objectives and determining a course of action for achieving these objectives.
 - a) True
13. To be effective at leading, managers must first understand their employees' personalities, values, attitudes, and emotions.
 - a) True
14. Reducing waste and pollution is a key indicator of performance.
 - a) True
15. Leadership involves the use of power and authority, while Management involves the use of non-coercive influence.
 - b) False

Week 1 Discussion board

34 Duke Business Students Face Discipline for cheating

Question:

"I would say at many business schools cheating is a part of the culture," Dr. McCabe said. Have you experienced student cheating, and is this a part of the culture here at FSU?

Week 2:

Quiz 2 (Chapter 2)

1. Global trends affect both the style and the substance of management.
a) True
2. As the economy moved from manufacturing to services, the need for engaging workers' minds and hearts became more important.
a) True
3. People who behave unethically have a character flaw.
b) False
4. Which of the following is clearly linked to gaining a competitive advantage?
d) Managing human resources
5. The scientific approach to management is sometimes referred to as:
c) Taylorism
6. People in societies where uncertainty avoidance is high:
d) Want strict rules, laws and policies.
7. The changing demographics are most important to which major challenge?
c) Managing diversity
8. People in high power distance societies expect:
d) Unequal power distribution
9. Unethical behavior stems from which of the following:
d) All of the above
10. Countries with low collectivism:
a) Emphasize individual achievement
11. Managing Diversity is a major challenge facing organizations today.
a) True
12. Leaders of an organization set the moral tone of the organization.
a) True
13. Operating in global markets is a new concept for business organizations.
b) False
14. Ethics implies deciding on a course of action when clear decision rules are available.
b) False
15. 5 dimensions of national culture is a framework created by Geert Hofstede.
a) True

Week 2 Discussion board

34 Duke Business Students Face Discipline for cheating

Question: Is academic cheating a victim-less crime? Who are the winners and losers, and what makes this a management issue?

Week 3

Quiz 3 (Chapter 3)

1. The Nature vs. Nurture debate is focused on:
d) The origin of personality.
2. At work, two job attitudes that have the greatest potential to influence how we behave are:
c) Job satisfaction and organizational commitment.
3. Rather than to actual behaviors, attitudes are more strongly related to:
a) Intentions
4. The values that are important to a person tend to affect the types of decisions they make.
a) True
5. Under the psychological contract, an employee may believe that if he or she works hard and receives favorable performance evaluations, he or she will receive an annual bonus.
a) True
6. Our personality is another explanation for why we perform citizenship behaviors.
a) True
7. Focusing on some aspect of the environment and ignoring other elements is called:
b) Selective perception
8. _____ are voluntary behaviors employees perform to help others and benefit the organization.
c) Organizational citizenship behaviors
9. The 3 components of the perception process are:
c) Perceiver, target, situation
10. When engaging in job design or enrichment, a manager should consider:
c) Personality in relation to work behavior
11. Studies show that our personality does not have lasting consequences for us.
b) False
12. Job attitudes are more related to citizenship behaviors than they are to job performance.
a) True
13. Organizational commitment is the unemotional attachment people have toward the company they work for.
b) False
14. Biased visual perception may not necessarily lead to inaccurate inferences about the people and objects around us.
b) False
15. Stereotypes are generalizations based on an individual characteristic.
b) False

Week 3 Discussion board

The "Millennials" Are Coming

Question: What is your opinion of this "new generation", and what impact do you think they will have on business organizations?