

**Week 5 Discussion Question 1**  
**Due Day 3: Thursday**

Do you see applications for e-business approaches in the criminal justice system?

I can see and have proposed many e-business approaches to law enforcement and the criminal justice field. However as I have stated in the past my Chief is still in the dark ages and does not believe change is good unless he suggests it.

The first type of e-business application is self-service. One way that this is being used is the automation of the court records and someone may access a link and pay their fines online either by check or credit card. A way that I proposed self-service is by filing "BS" reports online. Many of the calls we go to (stolen law furniture, bike, car egging's, minor criminal mischief, etc.) the first thing out of the people's mouths are , "I just wanted the police to know this happened". Well we are there now and required to take a report knowing that it will never be solved or even investigated for that matter. So design some type of user friendly reporting system where a community member can file their own report based on the information so the incident can be documented!

Another way that e-business ideals can be used in the criminal justice field is through information aggregation. Most police departments are using some type of emergency alert system and/or social media site to reach a majority of the community members with incidents, public safety or various types of activities being held within the community. All of these are considered e-business applications that can and should be converted to law enforcement use!

<http://my.safaribooksonline.com>

#### Response 2

I do see applications for e-business approaches in the criminal justice system. This past year was a big year for incorporating e-business within my police department. Do to man power and the volume of calls those in charge had to think of a new way to assist the community with a better way to manage the handling of certain crimes. After a lot of research the command staff created a link on our website to report smaller crimes. This website allows members of society to fill out their own reports and print them out. The majority of reports are done for insurance purposes and not so much on catching the criminal do the evidence presented. An example is theft from a vehicle. If Bob calls 911 about someone who broke into his car and stole his sun glasses and there are no witness then not much will come from an officer showing up. Instead Bob will do a report online which will get forwarded to detectives and allow officers to be free to answer violent crimes and other serious crimes to protect society. Only small crimes can be reported through the website and will not except certain crimes. This website is extremely simple and will save a lot of money and man power. I think this is a great idea to utilize technology and prevent officers from having to go to

dangerous calls alone. All successful business have taken advantage of e-business applications therefore to me it's a no brainier.