

# The Question of Quality

Week 9

Most of this presentation is based  
on the work of Marcos Goncales  
as cited in the references



# Goals for this class

- Consider quality in digital libraries
  - How do we define quality
  - How do we measure quality
  - How does quality control impact a user?
- The role of logging
  - Helpful information
  - Privacy issues
- The status of DL logging



# Understanding Quality in a DL

- Quality indicators: proposed descriptions of quantities or observable variables that may be related to quality
  - “measures” = stronger term. Requires validation
  - Gonçalves et al provide analysis of quality conditions and recommend specific quantities to be used.
    - Dimensions of quality
    - Proposed indicators
    - Application to DL concerns

