

Week 5 Knowledge Check Study Guide

Score: 9 / 9

Concepts	Mastery	Questions
Structures and Function	100%	1 8 9
Organizing Functions	100%	2 3 4
Organizational Structures	100%	5 6 7

Concept: Structures and Function

Mastery	100%	Questions	1 8 9
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1.
Which of the following is created through division of labor and job specialization?
A. Integration

B. Coordination



C. Differentiation

D. Span of control



Correct:

The Correct Answer is: C.

“Differentiation means that the organization is composed of many different units that work on different kinds of tasks, using different skills and work methods” (Bateman & Snell, 2011, p. 277).

8.

The reporting structure and division of labor in an organization is conveyed by which of the following?

A. Span of control



B. Organization chart

- C. Organization hierarchy
- D. Span of management



Correct:

The Correct Answer is: B.

The organization chart is a pictorial depiction of the reporting structure of the organization. Each box in the organization chart identifies the function.

9.

In the study by Lawrence and Lorsch (as cited in Bateman & Snell, 2011), companies in complex, dynamic environments developed _____ levels of differentiation; and _____ levels of integration.

 A. intermediate; high

 B. high; high

C. low; high