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MANGMT 3000 Principles of Management

*** Previously Submitted Lesson Review ***
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Lesson Number: 3

Remember to print a copy of this preview and mark your answers before submitting the actual progress evaluation.

10 questions, 2 points each, 20 points total
Multiple-choice: Choose the one *best* answer.

1.

Which describes a collection of people who work in the same area or have been drawn together to undertake a task but do not necessarily come together as a productive, efficient unit?

- A. division
- B. working team
- C. working group
- D. virtual team
- E. parallel team

2.

Teams that operate separately from the regular work structure and exist temporarily are known as

- A. management teams.
- B. parallel teams.
- C. self-designing teams.
- D. self-managed teams.
- E. transnational teams.

3.

Which describes a project and development team?

- A. a team that is responsible for making goods or providing services
- B. a team that works to solve a particular problem

- C. a team that is comprised of executives
- D. a team that works on long-term projects
- E. a team whose members are relieved of their usual duties while on the team

4.

Work groups in which workers are trained to do all or most of the jobs in a unit, have no immediate supervisor, and make decisions previously made by frontline supervisors, except for decisions regarding hiring and firing team members, are referred to as

- A. traditional work groups.
- B. self-managed teams.
- C. semiautonomous work groups.
- D. self-designing teams.
- E. virtual teams.

5.

_____ have no managerial responsibilities.

- A. Traditional work groups
- B. Normative work groups
- C. Self-designing teams
- D. Semiautonomous work groups
- E. Autonomous work groups

6.

According to research, what was most cited as a barrier to team success?

- A. ineffective communication
- B. lack of role clarity
- C. lack of trust
- D. neglecting to keep morale high

E. lack of goal setting

7.

_____ occurs when individuals believe their contribution to a certain task will not make a significant difference or that they can rely on others to do the work for them.

A. Social loafing

B. Cynicism

C. Expectancy deficit

D. Social responsibility

E. Reverse management

8.

Which statement about group norms is true?

A. They are different sets of expectations of how various individuals should behave.

B. They are usually negative (destructive).

C. They are shared beliefs about how group members should think and behave within a group.

D. They are positive because they are developed toward accomplishing the tasks of the organization.

E. None of the above is true about group norms.

9.

At a new job, you notice that a team of five members within your department spend a significant amount of time together even when they are not on a work related task, for example, having lunch together and meeting for recreational activities. Which item accurately describes this team?

A. ineffective

B. cohesive

C. wasting company resources

D. a top management team