



Single sign-on

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Background

- User wants to log in once
- Access multiple applications or third party sites
- Log in with his or her credentials/profile

- Business case:
 - corporation has 15,000 retail stores
 - loose more than \$1,000,000 per year
 - due to high labor costs
 - associated with multiple authentication, unnecessary user clicks, forgotten passwords, firewall issues

Challenges

- **Build or Buy decisions**
- **Integration issues**
- **Still in infancy & little or no standards**
- **High availability and Enterprise wide issues**
- **Service offerings vs. appropriate users**
- **Licensing issues**
- Write your own SSO server?
 - Myriads of interfaces to write
- Buy?
 - Limited options
 - Proprietary implementations
- Legacy applications, Email Solutions, Content Management solutions, Mainframe/Unix/Windows, owned solutions
- Availability of connectors
- JOSSO/SAML emerging but in infancy
- Open to whole world scenario if not carefully planned