

Six Sigma and CMMI : Showdown in Software Process Engineering

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Process Improvement Goals

- Process Goals
 - Improve schedule and budget predictability
 - Improve cycle time / time to market
 - Increase productivity
 - Improve quality (as measured by defects)
 - Increase customer satisfaction
 - Improve employee morale
 - Decrease cost of quality

Process Improvement Goals

- **Companies want to increase Return On Investment**

