



Types of Systems; CASE tools

Class 3



Why study SA&D?

- “meat” of the IS function
- Winchester house example
- Art vs. Science
 - **Methodologies**
 - Comprehensive, multiple-step approaches to systems development
 - **Models**
 - Representation of system, organization, etc.
 - **Techniques**
 - Particular processes used when following methodology
 - **Tools**
 - Computer programs which aid development process



Types of Systems

- Operational Control
- Management Planning/Control
- Strategic Planning