

Chapter 10

Fact-Finding Techniques Transparencies

Last Class

- ◆ Project report 1 sample
- ◆ Feasibility analysis
- ◆ Economic feasibility
 - Identifying and forecasting costs and benefits
 - Forecasting
 - Cost
 - Benefit (tangible/intangible)
 - Payback analysis (time, cumulative new cost and benefit)
 - Break-even analysis (service unit, new vs. old total costs)

Chapter 10 - Objectives

- ◆ **When fact-finding techniques are used in the database application lifecycle.**
- ◆ **Types of facts collected in each stage of database application lifecycle.**
- ◆ **Types of documentation produced in each stage of database application lifecycle.**
- ◆ **Most commonly used fact-finding techniques.**